



2022 updated version

Contract and Payment terms:

Clients understand and agree to all the below terms and all of the terms and trip inclusions/exclusions as listed on the website for their trip and/or in specific emails to them including their custom proposals. All payments are nonrefundable unless a specific exception is made, in advance of that payment, in writing, from Bliss Travels.

Final Payments and Due Dates:

Final payments and due dates are as specified in your email from Bliss Travels, and, if not specified, no later than 90 days before travel (unless initial booking was within 90 days of travel). Payments must be received (not sent) by the due date to be on time. Late payments result in fees.

- The **“Due Date”** is the date sent in the to the client via email, or, if no due date is written in emails, then the due date is 90 days in advance of departure from your city of origin (for example, the departure date of your flight from NY to Paris).
- **Late charges:** We are required to pay your bills in advance in order to guarantee services we have quoted and promised you. When we don't pay your bills on time our vendors can change their pricing, the exchange rate we base our pricing on can change, we incur additional fees like bank fees/wire fees etc, and Bliss Travels loses time and money in planning your trip. If your payment has not been received on time, then we will not be able to continue making payments on your behalf and we will not be able to continue providing any services to you until your bill is paid.
 - **Charges:** Any payment not received within 5 days of the due date will incur a \$25 per person charge. In addition, we will also charge any price changes or fees we incur because of our inability to pay your bills according to our normally planned schedule. In addition to

covering all additional charges and fees, there will be a \$25 fee for every additional reminder we must send you to cover our time contacting you and notifying the vendors we cannot complete our payments as planned.

Itinerary Modifications (while abroad) and additional charges

- **Additions:** Clients understand that changes to their itinerary (such as extended tour lengths or additional services) will result in additional charges. Payment is due at time service is rendered. Clients understand that if they have booked private car transfers/services with us and ask the drivers to make extra stops, wait, or change transfers that they must pay for those additional items at the time services are rendered. Payment will be made either to the service provider or to Bliss Travels, as directed by Bliss Travels.
- **Cancellations:** Unfortunately, if you cancel pre booked activities for any reason we will not be able to issue refunds or credits. These services are custom designed and/or booked with providers who have reserved their time for your services. They have been prepaid and last-minute cancellations prevent them from accepting other work.
- **Responsibility for Debts:** All clients are fully and solely responsible for any charges made to or in their rooms or on the property during their stays: This includes but is not limited to room services, phone calls, mini bars, laundry etc. You must provide a credit card upon check in for that purpose. Clients are responsible for any damage to rooms that they cause during their stays. If there is a dispute between clients sharing a room or a party sharing multiple rooms that dispute is to be settled by the clients and all clients give full permission to the hotel and/or Bliss Travels to charge whatever client cards are on file or to charge clients in any other way that they are able for items or services the clients received and/or damage caused by them.
- Clients agree to indemnify Bliss Travels and its agents against any losses caused by the above.

TRIP DESTINATION(S)AND DATES or TRAVEL CREDIT EXPIRATION
DATE: _____

Cancellation prior to travel: Check the box that applies to you.

___ **No Refund Policy:** Bliss Travels welcomes you and hopes to see you on our trip! We understand that problems can occur. Because of that, we are happy to allow you to transfer your trip to another person, so that someone can attend in your place (there will be some minor costs associated with this). We endeavor to make travel as pleasant as possible...even Blissful! However, because we specialize in lodging and activities of a boutique and exclusive nature, we cannot refund money in the event of cancellation. Our small hotels, and private chefs require advance payment from us as well! **PROTECT YOURSELF AGAINST PROBLEMS AND CANCELLATION. Purchase travel insurance.**

___ **Partially refundable Rate:** If you were provided with a partially refundable rate, those terms are in your email and/or on the webpage of your specific trip. This applies to specific trips only. Note that late payments or late notice of cancellation, beyond the deadlines in your email will void that offer and any benefits offered to you.

Bliss Travels highly recommends that you purchase trip cancellation insurance. We recommend that you do so immediately, as the sort of coverage available to you can change if you wait. There are many providers who can help you. One is www.insuremytrip.com. Another is Travelguard. We do not promote or recommend any particular insurance company or agency. These names are provided to aid you in starting your own search

Please sign.

I will either purchase insurance or I will assume all financial risks associated with failing to purchase insurance and agree to hold Bliss Travels harmless for any losses I might incur:

Sign: _____

Bliss Travels itineraries and planning fee schedules:

Bliss Travels is in the business of designing travel as well as leading trips. We create itineraries for self-guided use and DIY travelers as well as leading custom tours and trips through Europe.

Our trip planning services begin at \$250 per day per 1-2 people, and prices depend upon the inclusions and complexity of the days planned. Travelers understand and agree that custom planning for their trip begins upon confirmation of their booking and that planning services are completed prior to travel. This cost is included in your overall trip price, and not in addition to your trip price.

Custom written itineraries are provided prior to all travel. This is included in your trip price. These custom itineraries are ***provided to clients as single use itineraries and are for the named travelers only. Itineraries are the intellectual property of Bliss Travels and clients are given a limited, revocable personal license to use the itinerary. Written itineraries are not to be reproduced, published or provided to 3rd parties without the prior written consent of Bliss Travels.*** The party providing the itinerary agrees to be responsible for the payment of Bliss Travels fees for each person or agency he/she provides this item to.

Client agrees that publishing or providing a written itinerary to a third party without the express written permission of Bliss Travels will cause irreparable harm to the Company. As liquidated damages, Client agrees to pay Company \$250 per person per share, and \$1000 per share for publishing the itinerary to any social media platform or other internet website without written permission.

Releases:

All Clients and guests accept the responsibilities and risks inherent in travel and hold Bliss Travels harmless for all risks.

All travelers agree to provide their own Passports, Visas, or other documentation required by all governments and all common carriers. Bliss Travels hereby notifies all parties that the State Department and common carrier (airlines, train) provide all official information regarding required documentation. Travelers are advised to review travel requirements with these sources at least 90 days prior to travel.

Bliss Travels is not responsible for damages or loss of travel time in the event of circumstances beyond its control. Further, each individual traveler assumes the risks and holds harmless Bliss Travels for any delays, cancellation, damages, loss, disease/illness, injury or death that may arise from circumstances beyond Company's control, including but not limited to, acts of god, war, terrorism, weather, strike, disease, governmental actions, medical conditions of traveler, violations of laws/regulations by traveler, actions/inactions and/or policies of common carriers or other service providers or manufacturers or governments.

Regarding delays: Any loss of time resulting in a loss of inclusion or experience on a Bliss Travels trip, as a result of third party travel arrangements or events beyond Bliss Travels' control is non-refundable.

Delays or cancellations by third parties may result in additional charges to restructure trip or in the cancellation of previously scheduled events. Bliss will endeavor to provide reasonable substitutes and in the event that to do so would result in additional charges to client, client will be notified of the additional charges. Client agrees to pay these charges in full immediately. If client does not wish to pay for any modifications, they will notify Bliss via email in writing and clients will make their own arrangements to join Bliss Travels as they like. Such arrangements will be entirely at the client's expense.

Client agrees to release Bliss from all losses and damages incurred due to circumstances beyond Company's control.

Each traveler certifies that he/she is fit to travel and has no medical conditions (including food allergies) or limitations making travel unsafe for themselves or others. Many itineraries involve lodging in small communities, and all services, medical and otherwise, reflect the size of these communities. Each participant must provide his/her own medical insurance and holds Bliss Travels harmless and indemnifies Bliss Travels for any illness, injury or losses resulting from medical conditions both known and unknown to the traveler.

All parties certify they will obey all the laws, regulations and rules of the host country and host facility. No refunds will be given in this event and additional charges might be incurred *Bliss Travels reserves the right to refuse travel or stop services to any client, who in its opinion, it deems threatening, violent or destructive, or who violates the law or the rules and regulations of carriers and/or hotels. Refunds will not be given in the event of this sort of refusal of service. No exceptions will be made. Damages may be sought by Bliss Travels in this case.*

Choice of law: This agreement shall be governed by, construed and enforced by the laws of the Commonwealth of Pennsylvania without regard to conflicting laws of other states.

Arbitration: Any and all disputes arising under this Agreement shall be resolved by binding arbitration in Philadelphia, Pennsylvania. The parties shall mutually select a neutral arbitrator and should the parties not agree on a single arbitrator, each party shall select one arbitrator. Each arbitrator shall then confer and agree on an independent third arbitrator to hear the dispute and render a decision. The arbitration shall be held in Philadelphia, PA, in accordance with the AAA rules of arbitration. The arbitration decision shall be reduced to judgment by the prevailing party.

Limitation of Liability: Bliss Travels shall not be liable for any loss or damage that may arise in connection with the services or use by client of the services, including, without limitation, any indirect, special, exemplary, punitive, or consequential damages, including lost or anticipated profits, arising out of or in any way related to this agreement, regardless of whether Bliss Travels was advised of the possibility of such damages. Without limitation of the above, company's maximum aggregate liability with respect to any default in the performance of its obligations under this agreement shall be limited to any fees paid by client to company under this agreement.

This Agreement shall inure to the benefit of Company and any of its successors or assigns. Bliss Travels may assign all rights, interest and liability under this Agreement to any successor or related entity.

All parties agree to allow images produced by Bliss Travels photographers to be used by Bliss Travels for marketing purposes. Identities and locations of people in photographs will not be released.

Signature _____

Signed _____

Signed _____ Wendy Jaeger _____ Bliss Travels,
wendy@blisstravels.com

Each Traveler must sign a release before they will be allowed to travel.
Addendum regarding testing, quarantine and travel health insurance:

**We have read, understand and agree to the following:
Initial all blanks.**

TRAVELERS are advised to purchase **travel health insurance**. This insurance is inexpensive and usually covers any illness (including covid) while abroad, and medivac. It can cover quarantine expenses as well. Some countries require that you provide proof of insurance. _____

We do not recommend any particular company. We cannot provide advice on any particular policy. This is prohibited by law. We advise travelers to speak to their regular insurer or to do an internet search for travel health insurance or to look at referrals made by destination government or tourism board websites. There are numerous policy options for travelers.

Travelers are advised that different countries have different testing or health requirements. Some countries require proof of negative Covid tests. Some countries require proof of travel health insurance. All require full vaccination. While Bliss will attempt to aid clients in this process by sharing testing location or other information provided to us by third parties, it is the travelers responsibility to verify all information via their insurance company, medical professionals and/or through official governmental websites including the US Department of State website. _____

Travelers are advised and agree that Bliss Travels is not responsible for their medical care, medical expenses, quarantine expenses, repatriation/medevac expenses or testing expenses or any other related type of expense, for any illness or injury, foreseen or unforeseen. Travelers agree to cover their own insurance and medical costs (including but not limited to the above) and to indemnify and hold harmless Bliss Travels for anything related thereto or flowing therefrom. _____